



Air conditioning

All of our rooms are air conditioned. Usage fee is 2.000 Ft/day (Family room nr. 4.: 3.000 Ft/day). Remote control can be picked up at the reception. Please use the A/C only when you are in the room and with the windows closed. A/C usage in empty rooms or with the windows open implies a double fee. Please return the remote control to the reception with your keys upon check-out.

ATM

The nearest ATMs can be found on the corner of Hotel Harmónia and at the spa entrance.

Bathrobes

We will provide you a bathrobe upon request, for a charge of 800 Ft/person/day. Deposit: 10.000. Ft/pc.

Beds, bedding

Your comfort is important for us. If you are used to a softer mattress, our beds can be equipped with additional mattresses to make you feel more comfortable. Bedding will be changed once a week, or for extra charge more often, as needed. Additional pillows and blankets are provided upon request. Please contact us!

Breakfast

Breakfast buffet is available between **7:30-9:30**, on prior request from 7:00 and / or until 10:00 Uhr. Breakfast will be provided also if not booked, for a surcharge (for guests below the age of 3 is free). Special requests like lactose free meal shall be requested in advance. Please do not take away food, cutlery or glasses from the breakfast room.

Check-in

Check-in is possible between 14:00-18:00 at the day of arrival. Please indicate the time interval in advance. Earlier or later check-in is possible depending on room availability and upon alignment.

Check-out

Our guests are kindly requested to leave their rooms until 10:30 at the day of departure. Depending on room availability a later check-out is possible for an extra charge until 12:00 and for a full day's price later. Please return your keys to the reception when checking out. An extra fee of 5.000 Ft will be charged for any lost or damaged key.

Children's bed / baby tub / high chair

We have a limited amount of children's beds, baby tubs and high chairs, thus they can be used as reserved or arrival order. Baby tub and high chair can be used free of charge, children's bed has an extra charge (see price list).

Children's discount

If you arrive with two or more children below the age of 3 one of them stays free of charge. If an extra bed, bedding or towel is needed, it has a surcharge

Cleaning

Rooms and common areas are cleaned between **08:00-14:00 every day**. Any additional cleaning needed as a result of improper usage of the room's equipment or textiles implies a fee of 25.000 Ft that will be claimed also after check-out. If you don't require cleaning, please hang out the "do not disturb" sign. Our personnel may enter the room for maintenance, repairs, safety of guests or of the infrastructure.

Emergency

In case of medical or other emergency call 112!

Fire safety and emergency exits

Escape routes and fire safety instructions can be found on the backside of your room's door.

Fire safety rules: all activities with fire or explosion hazard are forbidden within the rooms and common areas of the guesthouse. Only electric appliances provided by the guesthouse might be used, other heating and cooking equipment is prohibited. Please report faulty equipment to the staff. In case of fire call **105**, and leave the building as per the escape route.

First aid point

First aid point and emergency kit can be found at the reception.

Internet

WIFI is available free of charge for our guests in the rooms and common areas. Network: "Eva", Password: see on the inside of the room door or in the lobby.

Iron / Ironing board

We provide you iron and board on demand. Please contact us in case of interest.

Lost and found

On request we will preserve your items left in the room for six month, or send them back with domestic postal service, if required. Please note that in this case you have to bear related costs.

Parking

There is CCTV in operation at the courtyard parking. Please use the parking space of your room only and pay attention for other vehicles.

Payment

Payment must be done at Check-in, we accept cash (HUF or EUR).

Pharmacy

The next pharmacies are: PatikaPlus Gyógyszertár inside Tesco, Rákóczi St. 83. (Open mon-sat: 8:00-20:00, sun: 8:00-18:00) or BENU Gyógyszertár, Alkotmány St. 4. (open mon-fri: 8:00-17:00, sat: 8:00-12:00, sun: closed).

Pets

One of our rooms, the apartment with balcony and separate entrance is suitable for pets for an extra charge. Pets must not be left unattended within the guest house, and they may not enter the common kitchen and the breakfast room. Rooms can be cleaned only in the absence of pets. Guests hold complete liability for any damages done by their pets.

Programs

We are happy to inform you about current programs around at the reception, and recommend you to check the site <https://sarvar.hu/esemenyek/> as well.

Radio

Radio channels are available at the TV, please use the channel switch keys of the remote to access them.

Reception, umbrella

The reception is occupied between **7:30-11:00**, and between 16:00-17:00 (from October to May) or between 17:00-18:00 (from June to September). Outside these times we are there for you via phone or WhatsApp or Telegram app (+36309398812). We have umbrellas available for you at the reception.

Smoking

The complete building of the guesthouse is non-smoking. Smoking is allowed 5 m away from the main entrance and at the designated area in the courtyard. In case of smoking within the building a fine of 25.000 Ft will be charged.

Safe

All rooms have a safe, which can be used free of charge. User manual can be found in the guest information in the room. If you find your safe closed, we are happy to give you support.

Reservations

Reservations can be made with immediate confirmation on our homepage. www.evapanzio.hu

Tea kitchen

At the mezzanine a common kitchen is available with coffee machines (filter, Krups large capsules), electric kettle, microwave oven and toaster. The equipment serves your comfort, therefore we ask you to use it properly and keep them clean. The common kitchen can be used until **21:30** to protect other guests' quiet.

Telephone

Our guests can conduct domestic phone calls at the reception. Please contact us in case you are interested.

Towels

To protect our environment, towels will be changed **every three days**. If you wish to have fresh towels more often, it is possible for a surcharge, please contact us at the reception. Please do not take towels outside the guesthouse!

Waste management

There is selective waste management in our guesthouse. Paper bins in the rooms will be emptied on a daily basis. When using the dustbins at the main gate, please note that only metals, paper and plastic may be placed in the selective bin. Glass can be disposed of separately there. Thank you in advance for taking care of our environment together with us.